



Privacy policy

Introduction.

Charlbury Beer Festival Limited and Charlbury and Overseas Community Projects Ltd (Registered Charity 1110285) understand that your privacy is important to you and that you care about how your personal data is used and shared. We respect and value the privacy of everyone who visits our website, www.charlburybeerfestival.org and our annual event and will only collect, store and use personal data in ways that are described here, and in a manner that is consistent with our obligations and your rights under the law.

Please read this Privacy Policy carefully and ensure that you understand it. Your acceptance of our Privacy Policy is deemed to occur upon your first use of our website.

The type of information we collect

We receive, collect and store any information you enter on our website or provide us in any other way. If you contact us we will collect the email address you nominate and any other identifying information you provide, such as a name or phone number. Please do not give us other personal or sensitive information.

In addition, we may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page.

We collect personally identifiable information (including name, email) comments and feedback if you contact us for grants, vendor pitches, Aunt Sally World Championship registrations, online ticket sales, and / or other enquiries.

How we collect information

When you conduct a transaction directly with us or via our website, such as submitting details for a grant, taking a sponsorship placement or booking a vendor pitch, as part of the process, we collect personal information you give us such as your name and email address. Your personal information will only be used for purposes of the Charlbury Beer Festival contacting you.

Why we collect information

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the event and associated services we offer
2. To provide our grantees, sponsors and customers with ongoing assistance
3. To be able to contact our website visitors and event customers with general and / or personalised service-related notices and promotional messages
4. To comply with any applicable laws and regulations.

How we store and protect information

Our website uses a Content Management System (Perch) that does not collect or store data.

Our online ticket sales page and online Aunt Sally Registration page are hosted by [Mitingu](#) a UK Limited company that provides event registration and booking systems. Mitingu utilises advanced technology for Internet security. Such as Secure Socket Layer (SSL) technology to protect username, password and data, using both server authentication and data encryption. This ensures that any stored data is safe and secure.

In addition, Mitingu is hosted in a secure server environment that uses firewalls with packet-inspection, virus guard and other advanced technology to prevent interference or access from outside intruders. Moreover, Mitingu is hosted on dedicated servers, within a secure hosting environment (ISO27001 certified) with 24-hour CCTV and security. Data is encrypted in transit, at rest and on backups. Mitingu's

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servers use RAID technology to minimise the risk of file loss. In addition, all data is backed up on a daily rotation. Mitingu.com is PCI-DSS compliant and is tested quarterly by [HackerGuardian](#).

If you buy Charlbury Beer Festival tickets using our online system at the time of payment you will automatically be connected to Stripe, our online payments provider. Stripe is a global payments provider with highly compliant practices, systems and policies. To learn more about how Stripe will store, use and secure your data please visit the [Stripe Global Privacy Policy](#) page.

Data may also be stored by Charlbury Beer Festival in regards to sponsorships, grants, and general enquires in password secured, encrypted folders, on hard disc that has no external Internet connection.

Committee members are trained about the importance of confidentiality and maintaining the privacy and security of your information. Access to your personal Information is restricted only to members who need it to provide benefits or services to you.

Cookies and other tracking tools

To improve your experience on our site, we may use 'cookies'. Cookies are an industry standard and most major web sites use them. A cookie is a small text file that our site may place on your computer as a tool to remember your preferences. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website.

Our website may contain links to other websites. Please be aware that we are not responsible for the privacy practices of such other sites. When you go to other websites from here, we advise you to be aware and read their privacy policy.

Our website uses Google Analytics, a service which transmits website traffic data to Google servers in the United States. Google Analytics does not identify individual users or associate your IP address with any other data held by Google. We use reports provided by Google Analytics to help us understand website traffic and webpage usage.

By using this website, you consent to the processing of data about you by Google in the manner described in [Google's Privacy Policy - external site](#) and for the purposes set out above. You can opt out of Google Analytics if you disable or refuse the cookie, disable JavaScript, or [use the opt-out service provided by Google - external site](#).

Withdrawal of consent

If you don't want us to process your data anymore you can contact us via email with the request. We undertake to respond within 30 days. If the request will take longer to resolve, we will provide you with a date by which we expect to respond. [Email us](#).

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Contact details

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to [contact us via email](#).